POLITIKA KAKOVOSTI

Temeljna dejavnost družbe Arctur d.o.o. je raziskovalno in razvojno delo za udejanjanje spletišč, spletnih informacijskih sistemov (IS), obsežnih podatkovnih zbirk ter rešitev IS za superračunalništvo (HPC), mrežno (GRID) računalništvo in oblačne (Cloud) storitve.

Družba ima lastno HPC (visokozmogljivo računalniško) središče za udejanjanje več storitvenih ravni - infrastrukturne (IaaS), temeljitvene (PaaS) in programjevske (SaaS). Družba razvija tudi rešitve za zelo zmogljivo oblačno računalništvo (HP Cloud Computing), ki omogoča uporabnikom dostop do storitev in aplikacij v okolju HPC prek oblačnih vmesnikov in odjemalcev. Skupna podstat vseh Arcturjevih tehnoloških in poslovnih naporov in dejavnosti je nenehna skrb za kakovost kot tradicionalno in sodobno, visokotehnološko vrednoto.

Vsi zaposleni v Arcturju si prizadevamo za uresničitev kakovosti izdelkov in storitev, ki bi presegala zahteve naročnikov. Ti sodijo tako med proizvodna in storitvena podjetja, tržne organizacije, neprofitne organizacije in enote javne uprave. Pri tem Arctur stremi k prepoznavnosti, ki temelji na kakovostnih storitvah. Arctur upošteva zagotavljanje kakovosti kot trajni proces, ki je bistvenega pomena za obstoj in razvoj družbe.

Izvajanje notranjih presoj, prepoznavanje tveganj in priložnosti v kontekstu poslovanja zagotavlja spremljanje uspešnosti sistema vodenja kakovosti, z uvedbo ukrepov pa zagotavljamo nenehno izboljševanje poslovanja.

Načrtovanje, izvajanje, preverjanje kakovosti zagotavljamo na vseh področjih poslovanja, z usmerjenostjo k preprečevanju napak.

V družbi Arctur je skrb za kakovost skupna naloga vseh poslovnih delovanj in organizacijskih enot, hkrati pa je prav vsak zaposlenec v okviru svojih pristojnosti v celoti odgovoren za kakovost opravljenega dela.

V Novi Gorici, 1. avgust 2018

Tomi Ilijaš, direktor
Arctur d.o.o.,

QUALITY POLICY

The core business of Arctur d.o.o. is research and development work geared towards the implementation of websites, online information systems (IS), large-scale databases, and IS's for supercomputing (HPC), network (GRID) computing and cloud services.

The company has its own HPC (high-performance computing) center for implementing several service levels - infrastructure (IaaS), platform (PaaS) and software (SaaS). The company is also developing High Performance Cloud Computing, which enables users to access HPC services and applications through cloud interfaces and client applications. The common ground for all Arctur's technological and business efforts and activities is a constant concern for quality as a traditional and modern, high-tech value.

All Arctur employees strive to achieve the quality of products and services, which would also go beyond the requirements of customers. These include both manufacturing companies and commercial organizations, as well as service companies, public administration units and non-for-profit organizations. In doing so, Arctur strives for visibility based on quality services. Arctur takes care of quality assurance as a continuously ongoing process, which is essential for the existence and development of society.

The implementation of internal audits, the identification of risks and opportunities in the context of operations, ensures monitoring of the quality of the quality management system, and the introduction of measures ensuring continuous improvement of operations.

Planning, implementation and quality assurance are assured in all areas of operation, with a focus on preventing errors.

In Arctur, care for quality is a common task of all business operations and organizational units, and at the same time, every employee is fully responsible for the quality of work done within his / her competences.