POLITIKA KAKOVOSTI

Z obvladovanjem naprednih informacijskih tehnologij, navdihujemo in podpiramo organizacije, da se razvijajo in soustvarjajo inovativne produkte, ki prispevajo k bolj trajnostni in enakopravni prihodnosti.

Temeljna dejavnost družbe Arctur so **raziskave in razvoj**, ki vodijo do naprednih in inovativnih IT rešitev na različnih področjih od turizma do medicine, podprtih s storitvami visokozmogljivega računalništva (HPC) in umetne inteligence (AI). Arctur ima lastno HPC (visokozmogljivo računalniško) središče, ki omogoča storitve na različnih ravneh - infrastrukturne (IaaS), temeljitvene (PaaS) in programske (SaaS). Skupni temelj vseh Arcturjevih tehnoloških in poslovnih naporov in dejavnosti je **nenehna skrb za kakovost** kot tradicionalno in sodobno, visokotehnološko vrednoto.

Vsi zaposlenci si prizadevamo za uresničitev **kakovosti izdelkov in storitev**, ki bi presegala zahteve naročnikov. Naši naročniki so gospodarske družbe, vladne in nevladne organizacije, druge institucije javne in lokalne uprave ter raziskovalne organizacije v Sloveniji in tujini. Arctur upošteva **zagotavljanje kakovosti** v skladu z zahtevami zakonodaje, kot **trajni proces**, ki je bistvenega pomena za obstoj in razvoj družbe.

Izvajanje notranjih presoj, prepoznavanje tveganj in priložnosti v kontekstu poslovanja zagotavlja spremljanje uspešnosti sistema vodenja kakovosti, z uvedbo ukrepov pa zagotavljamo nenehno izboljševanje poslovanja. Načrtovanje, izvajanje, preverjanje kakovosti zagotavljamo na vseh področjih poslovanja, z usmerjenostjo k preprečevanju napak.

V družbi Arctur je **skrb za kakovost** temelj vseh poslovnih procesov in organizacijskih enot, hkrati pa je vsak zaposlenec v okviru svojih pristojnosti v celoti odgovoren za kakovost opravljenega dela.

V Novi Gorici, 30. Oktober 2024

Tomi Ilijaš, direktor
Arctur d.o.o.,

QUALITY POLICY

By mastering cutting-edge IT technologies, we inspire & empower organisations to reinvent themselves and co-create innovative products and services, contributing to a more sustainable and equitable future.

Arctur`s core activity is **research and development**, leading to advanced and innovative IT solutions in various fields, from tourism to medicine, supported by high-performance computing (HPC) and artificial intelligence (AI) services. Arctur operates its own HPC (high-performance computing) center, offering services at different levels—infrastructure (IaaS), platform (PaaS), and software (SaaS). The shared foundation of all Arctur's technological and business efforts and activities is a **continuous commitment to quality** as a traditional and contemporary, high-tech value.

All employees strive to deliver **quality products and services** that exceed client expectations. Our clients include businesses, governmental and non-governmental organizations, other public and local administration institutions, as well as research organizations in Slovenia and abroad. Arctur views **quality assurance as an ongoing process** in compliance with legislative requirements, essential for the company's existence and growth.

Conducting internal audits, identifying risks and opportunities within the business context ensures the monitoring of the quality management system's performance. By implementing measures, we ensure continuous business improvement. Quality planning, execution, and verification are implemented across all business areas, with a focus on preventing errors.

At Arctur, **quality management is the foundation** of all business processes and organizational units, and every employee is fully responsible for the quality of their work within their area of responsibility.

Nova Gorica, 30th October 2024

Tomi Ilijaš, direktor
Arctur d.o.o.,